

# COOKIE POLICY :

➤ **PAYMENT CONFIRMATION** – Must mention the process of how the customer will receive the payment confirmation (ex; by email or SMS or mail) and the time the payment confirmation will reach the customer (ex. Within 24 hrs).

**Example:** Once the payment is made, the confirmation notice will be sent to the client via email within 24 hours of receipt of payment.

➤ **CANCELLATION POLICY**– The expected time span for reporting the services ordered to be cancelled and the conditions under which cancellation will be allowed.

**Example:** Customer can cancel their order within 24 hours; refunds will be made back to the payment solution used initially by the customer. Please allow for up to 45days for the refund transfer to be completed.

If you require more information, please do not hesitate to contact us.